touchstone
FMS Limited

JOB TITLE: **Senior Infor SunSystems & Infor OS Consultant**

BASED AT: **Hybrid – Worship Street / Remote (UK based)**

REPORTS TO: **Head of Professional Services**

Key Responsibilities

- Be responsible for assisting with the management of projects centred around SunSystems, EAM, TimeXtender & Infor OS (with support from a Touchstone Project Manager)

- Acquire and maintain a good level of knowledge and skills with SunSystems, TimeXtender & Infor OS

- Become accredited in the chosen product set by studying and sitting the appropriate software authors examinations

- Identify, assess and solve clients' business issues and develop an understanding of their business objectives

- Architect solutions to clients' issues using applications and tools from the Touchstone portfolio

- Keep abreast of changes, new releases, and ancillary products through formal and informal training

- Run customer workshops and system design workshops alongside requirements gathering

- Build proof of concepts or customised functional demonstrations

- Develop and implement data migration strategies from legacy SunSystems and other Finance systems to the Infor SunSystems Cloud

- Bring to the knowledge of the TSE & FMS BU Managers other products which may be added to the Touchstone portfolio and if required to carry out a technical assessment

- Train other Touchstone resources and carry out knowledge transfer for new version of existing solutions or new products that are added to the Touchstone portfolio.

- Produce comprehensive and professional documentation including Systems Design Documentation

- Carry out system testing, training and troubleshooting

- Learn and become fully conversant with all Touchstone project methodology

- As requested, provide assistance to colleagues on the Helpdesk to resolve issues that require specialist knowledge and skills.

Knowledge, Skills and Experience

- Proven track record as a consultant with excellent functional knowledge of SunSystems Cloud, SunSystems 6.4 and associated applications

- Knowledge of SQL script writing & SQL Administration is essential

- Proficiency in extracting data from multiple sources such as SQL/Oracle databases, APIs, flat files, and web services.

- Experience in loading transformed data into target systems, such as data warehouses, data marts, or operational databases

- Experience of data migration and integration are essential

- Excellent interpersonal and communication skills to work with clients and colleagues

- Competent writer of emails, and reports

- Ability to work well under pressure, both as part of the team and on own initiative

- Ability to manage workload and time to meet agreed deadlines

General

- Comfortable with consulting lifestyle, willing to travel to clients or the office
- When necessary, undertake both national and international travel (subject to guidance), including staying away from home.
- At all times work to the highest standards of quality and professionalism
- Complete timesheets, expenses and work packages in line with Company deadlines
- Candidates will hold a United Kingdom driving licence